

1 2 3 4	COMMISSIONERS BOB STUMP, Chairman GARY PIERCE BRENDA BURNS BOB BURNS SUSAN BITTER SMITH AZ CORP COMMISS	: 18 ORIGINAL
5	BEFORE THE ARIZONA CORPO	RATION COMMISSION
6	DI THE MATTER OF THE ARRIVE AREA TONGO	D 1 (N W 01010 A 10 0000
7 8	IN THE MATTER OF THE APPLICATION OF VALENCIA WATER COMPANY – TOWN DIVISION FOR THE ESTABLISHMENT OF JUST AND	Docket No. W-01212A-12-0309
9	REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE	
10	RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA	
11	IN THE MATTER OF THE APPLICATION OF	DOCKET NO. SW-20445A-12-0310
12	GLOBAL WATER – PALO VERDE UTILITIES COMPANY FOR THE ESTABLISHMENT OF JUST AND	
13	REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE	
14	RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA	
15	IN THE MATTER OF THE APPLICATION OF WATER	Docket Nos. W-03720A-12-0311
16	UTILITY OF NORTHERN SCOTTSDALE, INC. FOR A RATE INCREASE	
17		
18	IN THE MATTER OF THE APPLICATION OF	DOCKET NO. W-02450A-12-0312
19	WATER UTILITY OF GREATER TONOPAH FOR THE ESTABLISHMENT OF JUST AND REASONABLE	
20	RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF	
21	RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA	
22	IN THE MATTER OF THE APPLICATION OF	DOCKET NO. W-02451A-12-0313
23	VALENCIA WATER COMPANY – GREATER BUCKEYE DIVISION FOR THE ESTABLISHMENT OF	
24	JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A	NOTICE OF FILING TERMS AND CONDITIONS TARIFF
25	REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE	FOR VALENCIA WATER COMPANY – TOWN DIVISION
26	STATE OF ARIZONA	Arizona Corporation Commission
27		DOCKETED

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MAR 2 8 2014

1	IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-20446A-12-0314		
2	GLOBAL WATER – SANTA CRUZ WATER COMPANY FOR THE ESTABLISHMENT OF JUST AND		
3	REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE		
4	RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA		
5			
6	IN THE MATTER OF THE APPLICATION OF WILLOW VALLEY WATER COMPANY FOR THE DOCKET NO. W-01732A-12-0315		
	ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE NOTICE OF FILING TERMS AND CONDITIONS TARIFF		
7	DESIGNED TO REALIZE A REASONABLE RATE OF FOR VALENCIA WATER		
8	RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA COMPANY – TOWN DIVISION		
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10	Decision No. 74364 (February 26, 2014) requires that Valencia Water Company – Town		
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12	Division ("Valencia – Town Division") file its Terms and Conditions Tariff, consistent with the		
13	Settlement Agreement and the Decision by March 28, 2014. Accordingly, Valencia – Town		
14	Division files its Terms and Conditions Tariff.		
15	RESPECTFULLY SUBMITTED this 28 th day of March, 2014.		
16	Danier Dawler - O Danier DI C		
17	ROSHKA DEWULF & PATTEN, PLC		
18	By June & W		
19	Michael W. Paffen Timothy J. Sabo		
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22	Attorneys for Global Utilities		
23	Original +13 copies of the foregoing		
24	filed this 28 th day of March 2014, with:		
25	Docket Control		
26	Arizona Corporation Commission 1200 West Washington		
27	Phoenix, AZ 85007		
21			

1	Copies of the foregoing hand-delivered/mailed this 28 th day of March 2014 to:
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Company:	Decision No.:
Valencia Water Company - Town Division	
Phone: 623-518-4000	Effective Date:

- 1.0 Applicability. This Terms and Conditions of Service Tariff applies to all services provided by the Company.
- 2.0 Adoption of Rules. For potable water service, the Company adopts the Rules of the Arizona Corporation Commission for water service (A.A.C. R14-2-401 to R14-2-411), as supplemented by this Tariff.
- 3.0 Special provisions for non-potable water service.
 - 3.1 "Non-potable water service" means the delivery of water, other than water for human consumption or recycled water.
 - 3.2 The following provisions apply to non-potable water service.
 - 3.2.1 Establishment of service. Establishment of non-potable water service will be in accordance with A.A.C. R14-2-403.
 - 3.2.2 Customer information. The Company will provide the information to non-potable water customers as required in R14-2-404.
 - 3.2.3 Main extensions. Main extensions for non-potable water service will be subject to the requirements of A.A.C. R14-2-406.
 - 3.2.4 **Provision of Service.** Non-potable water service will be subject to the requirements of A.A.C. R14-2-407, except that R14-2-407(E), Minimum Deliver Pressure shall not apply because non-potable water is an unpressurized service.
 - 3.2.5 Meter reading. Meter reading for non-potable water service will be subject to the requirements of A.A.C. R14-2-408.
 - 3.2.6 **Billing**. Billing and collection for non-potable water service will be subject to the requirements of A.A.C. R14-2-409.
 - 3.2.7 **Termination of service**. Termination of service for non-potable water service will be subject to the requirements of A.A.C. R14-2-410.

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Electronic Billing. Electronic Billing is an optional billing service whereby 4.0 Customers may elect to receive, view, and pay their bills electronically. The Company may modify its Electronic Billing services from time to time. A Customer electing an electronic billing service may receive an electronic bill in lieu of a paper bill. Customers electing an electronic billing service may be required to complete additional forms and agreements. Electronic Billing may be discontinued at any time by the Company or the Customer. An Electronic Bill will be considered rendered at the time it is electronically sent to the Customer. Failure to receive bills or notices which have been properly sent by an Electronic Billing system does not prevent these bills from becoming delinquent and does not relieve the Customer of the Customer's obligations therein. Any notices which the Company is required to send to a Customer who has elected an Electronic Billing service may be sent by electronic means at the option of the Company. Except as otherwise provided in this section, all other provisions of the Company's tariffs and the Commission's Rules and Regulations are applicable to Electronic Billing. The Customer must provide the Company with a current email address for electronic bill delivery. If the Electronic Bill is electronically sent to the Customer at the email address that Customer provided to the Company, then the Electronic Bill will be considered properly sent. Further, the Customer will be responsible for updating the Company with any changes to this email address. Failure to do so will not excuse the Customer from timely paying the Company for utility service.

5.0 Liability.

Hydrant Service. The Company will supply only such water at such pressures as may be available from time to time as a result of the normal operation of its water system. The Company does not guarantee a specific water pressure or gallons per minute flow rate at any public fire hydrant or private fire service. In the event service is interrupted or irregular or defective or fails from causes beyond the Company's control or through ordinary negligence of its employees or agents, the Company will not be liable for any injuries or damages arising therefrom. Ratepayers shall not be required to reimburse through rates, damages from the acts or omissions of the Company, its principals, agents or employees.

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- 5.2 Limitation of Company responsibility. The Company does not assume the responsibility of inspecting or maintaining any customer's piping or apparatus and will not be responsible therefor, however, the Company reserves the right to refuse water service unless the customer's piping or apparatus is installed in such manner as to prevent cross connections or backflow into the Company's system in compliance with the Company's Cross-Connection/Backflow Tariff as approved by the Commission.
- 5.3 Third party claims. Company will not be responsible for any third-party claims against Company that arise from Customer's use of Company's utility service unless such claims are caused by the Company's willful misconduct or gross negligence.
- 5.4 Indemnity. Customer will indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against all claims (including, without limitation, claims for damages to any business or property, or injury to, or death of, any person) arising out of any wrongful act or negligent omission of the Customer, or the Customer's agents, in connection with the Company's service or facilities.
- 5.5 Limitation of damages. The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under the Company's tariff (calculated on a proportionate basis where appropriate) to the period during which the error, mistake, omission, interruption or delay occurs, except if such damages are caused by the Company's willful misconduct or gross negligence.

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Valencia Water Company - Town Division			
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- 5.6 Incidental, indirect, special, or consequential damages. In no event will the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 5.7 Interference with Company facilities. The Company will not be responsible in any occasion for any loss or damage caused by the negligence or wrongful act of the Customer or any of his agents, employees or licensees in installing, maintaining, using, operating or interfering with any Company facilities.

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